**THE STEPS**

1. Pre-rinse
2. Wash
3. Post-rinse (acid)
4. Sanitize

**WASHING FACTORS**

1. Time
2. Temperature
3. Concentration
4. Mechanical force

**THE DETAILS**

1. Follow SSOPs
2. Use the right supplies
3. Fill out records
4. Take pride

**CHEMICAL SAFETY**

1. Correct chemical use
2. Chemical properties
3. Protective equipment
4. Accident and spill response
Cleaning and Sanitizing