



Getting Connected

Getting Connected



*A Guide to Human Services
in Susquehanna County*

Our Mission



The Integrated Children's Services Planning Team created this resource guide to help connect Susquehanna County residents with the many agencies and services that are available to assist individuals and families. If there is a service or program you know of that is not listed or you have a correction, please contact the Penn State Cooperative Extension in Susquehanna County office at 570-278-1158 or e-mail susquehannaext@psu.edu.

Table of Contents



Abuse.....	4
Drug and Alcohol Services.....	4
Educational Services.....	5
Elderly Services.....	7
Emergency Assistance.....	8
Employment Services.....	9
Health Care Services.....	10
Housing.....	12
Mental Health.....	13
Transportation.....	14
Other.....	14

Abuse



PA Child Abuse Hotline (Child Line)
1-800-932-0313

Susquehanna County Services for Children and Youth

75 Public Avenue
Montrose, PA 18801
570-278-4600, ext. 6
570-278-3273 (Fax)

Hours: Monday—Friday 8:00 am—4:30 pm
For emergencies on weekends, holidays and hours agency is closed, call 570-278-3841, County Communication Center and ask for On-Call Caseworker to return your call.

Services: Susquehanna County Services for Children and Youth provides social services to children and their families from birth to 18 years. The Agency works with families who are experiencing problems related to the safety and well-being of children and/or youth. With families as partners, the agency strives to assist members in effectively resolving difficulties. In the event of suspected child abuse or neglect, the agency determines if an allegation is accurate, then takes steps to protect children when necessary. Placement of children outside their home or community is an option when their safety cannot be assured. It is the agency's intent to support the family remaining intact whenever possible.

Elder Abuse Hotline
1-800-982-4346

Women's Resource Center

P.O. Box 202
Montrose, Pa 18801
Telephone: (570) 278-1800
1-800-257-5765

Website: www.wrcnepa.org

Hours: Office: 8:30 am – 4:30 pm Mon-Fri.,
Hotline available 24 Hours 7 Days a week

Eligibility: All services free and confidential.

Services: Sexual assault, Abuse Program, Family Violence Program, Individual Counseling.

B/S/S/T Area Agency on Aging

157 Spruce St. Suite 1
Montrose, PA 18801
Telephone: 1-800-982-4346
Website: www.aaaseniors.org

Services: Adult protective services are available 24 hrs. a day 7 days a week to help those PA residents age 60 and older who are at imminent risk of physical or emotional abuse, abandonment, exploitation, or neglect. Those calling to report elder abuse need not give their name to the Area Agency on Aging.

Drug & Alcohol Services



Lackawanna/Susquehanna County Office Drug & Alcohol Programs

281 Church St. 2nd Floor
P.O. Box 347
Montrose, Pa 18801
Telephone: 570-278-1000
Fax: 570-278-2995

Hours: 8:30 am – 4:30 pm Monday-Friday
Services: Drug and alcohol assessment and placement for treatment. Referrals to appropriate programs to match treatment and/or service needs.

PATH: Pennsylvania Treatment and Healing

P.O. Box 310 Ellsworth Drive
South Montrose, PA 18843
Telephone: 570-278-1523

Hours: 8:30 am – 5:30 pm Monday-Friday;
Summer hours 8:00 am—5:00 pm
Services: Licensed Drug and Alcohol Counseling and Education and prevention services. Medical Assistance approved.

Trehab Drug and Alcohol Outpatient

281 Church St., 2nd Floor
 Montrose, Pa 18801
 Phone (570) 278-5221 or 278-5278
 1-800-982-4045, ext. 5221

Hours: By appointment, Monday-Thursday
 8:00 am-5:30 pm; Friday, office hours and
 crisis situations only

Eligibility: Adults and Adolescents

Services: Drug and Alcohol Outpatient, In-
 tensive Outpatient, Group Support and Edu-
 cation

Education Services

**Action Line for Life**

Telephone: 1-800-345-5009

Big Brothers/Big Sisters of Susquehanna County

81 Public Avenue
 Montrose, Pa 18801
 570-278-4600 ext. 212
 Email: directorbbbs@gmail.com
www.nepabbbs.org

Services: Big Brothers/Big Sisters of Sus-
 quehanna County is a donor volunteer-
 focused program of Big Brothers/Big Sisters
 of America. Our purpose is to recruit and en-
 roll adults, college and high school students
 interested in forming a supporting, caring re-
 lationship with a child that will result in a
 rich experience for both the child and volun-
 teer donor. Stop by and visit to share your
 interests and ask how you may Start Some-
 thing for children.

Susquehanna County CARES

17544 Route 11, Suite 2
 New Milford, PA 18834
 Telephone: (570) 465-5040
 e-mail: stcares@epix.net

Services: Provides resources, information
 and programming regarding all areas of qual-

ity early education. Offers assistance on a vari-
 ety of issues including parenting, choosing qual-
 ity child care, or preparing a child for a success-
 ful transition into school.

CareNet Pregnancy Center

2 Public Avenue 2nd floor
 P.O. Box 13
 Montrose, PA 18801

Telephone: 570-278-0194

1-866-879-8889

1800-395-HELP—24 hr. Helpline

Website: www.carenetofnepa.org

Hours: 10:00 am – 2:00 pm Tuesday &

Wednesday and by Appointment

Services: Abortion Information*, Material Aid,
 and Adoption Support, After Abortion Support,
 Parenting Classes, Parenting Support, STD/STI
 Information, and Mentoring

*Does not perform or refer for abortion services

Great Bend/Hallstead Health Center

25066 State Route 11

Hallstead, PA 18822

Telephone: 570-879-5249

Hours: 8:00 am – 5:00 pm Monday

9:00 am – 8:00 pm Tuesday

8:00 am – 8:00 Wednesday

8:00 am – 5:00 pm Thursday and Friday

9:00 am – 12:00 pm Sat. walk-in/Susq. Ofc.

Services: Family practice, family planning, can-
 cer screening, vaccines for children, WIC pro-
 gram, flu shot clinics and public health screen-
 ings.

Lactation Consultant

Cindy Page, RN, IBCLC, RLC

Telephone: (570) 756-2782

Services: Breastfeeding Resource

Montrose Area Adult School

80 High School Road

Montrose PA. 18801

Phone: 278-3452 or 278-2006

E-mail: info@adultschool.org

Website: www.montroseadultschool.org

Hours: Monday 7:00-9:00 pm, Tuesday 9:00 am

-7:00 pm., Thursday 8:00 am-7:00pm., Saturday

8:30 am-4:30pm.

Eligibility: Open

Services: Informal, adult education, classes on a variety of topics. Schedule and offerings located on the web page.

Family Health Clinic of Barnes Kasson Hospital (New Milford)

137 Delaware Street
New Milford, Pa 18834
Telephone: 570-465-7330

Hours: Monday - 9:00 am – 7:30 pm

Tuesday - 9:00 am – 4:00 pm

Wednesday - 9:00 am - 7:00 pm

Thursday - 1:30 pm - 4:00 pm

Friday - 9:00 am - 3:00 pm

Services: Family Planning, Cancer screening, vaccines for children, flu shot clinics and public health screenings.

Northeastern Educational Intermediate Unit 19

1200 Line Street
Archbald, PA. 18403
Phone: 570-876-9200
1-800-228-1750

Website: iu19.org

Services: The NEIU facilitates collaboration among local school districts, provides support, educational and administrative services, and functions as the liaison between the Pennsylvania Department of Education and local school districts.

Nurse-Family Partnership

315 Colfax Avenue, 3rd Floor
Scranton, PA 18510

Telephone: 570-961-5550

Local contact: 570-687-1662 Cindy Page RN

Eligibility: Women having their first baby

Services: A specially trained nurse will visit you in your home throughout pregnancy and continue to visit until your baby is 2 yrs old. Evidence-based parenting program.

PA Dept. of Health—Susquehanna County State Health Center

157 Spruce Street, Suite 2
Montrose, Pa 18801

Telephone: 570-278-3889

Hours: 8:30 am – 4:30 pm Monday - Friday

Services: Immunization clinic, HIV testing and counseling, infectious disease investigation, lead poisoning assessment, childhood injury prevention, community education and SIDS home visits and follow-up.

Pa Healthy Baby Helpline

1-800-986-BABY(2229)

Pa Healthy Kids Helpline

1-800-986-KIDS(5437)

Penn State Cooperative Extension in Susquehanna County

81 Public Avenue
Montrose, Pa 18801

Telephone: 570-278-1158

Hours: 8:00 am – 4:30 pm Monday - Friday

Services: Non-formal educational programs regarding parenting, child and youth development, family resiliency, and day care provider training.

Scranton Lackawanna Human Development Agency, Inc. - Head Start

321 Spruce Street 1st floor
Scranton, PA 18503

Phone: 570-963-6633 or 1-800-717-4224

Website: SLHDA.org (provides a link to our Head Start program)

Locations/Hours/Address (if different from above):

Elk Lake Head Start

P.O. Box 100 School House Rd.

Dimock, PA. 18816

Phone: 570-278-3953

New Milford Head Start

304 Church St.

New Milford, PA. 18834

Phone: 570-465-7570

Services Provided: Head Start provides comprehensive pre-kindergarten services, free of charge, to income eligible families and children ages 3-5 years. Head Start centers are located in Susquehanna county, along with Lackawanna, Pike and Wayne counties. We partner with school districts, including Blue Ridge, Forest City Regional and

Susquehanna Community, to supplement their K4 programs for Head Start eligible families. Our program also offers Early Head Start which includes prenatal and infant/toddler services and a Full Day Full Year program for working families requiring full day child care services who meet the income eligibility requirements.

Self Discovery Wellness Arts Center, Inc.

200 Lake Avenue
Montrose, PA. 18801
Phone: 570-278-9256
E-Mail: wellness@epix.net
Website: www.wellnessarts.com

Hours: By appointment

Services: Provides wellness education for the whole person: physically, mentally, emotionally and spiritually. Services offered include yoga classes, vegetarian nutrition for health and weight management, energy awareness & healing, emotional stress relief, life coaching, mediation instruction, spiritual study groups, labyrinth walks and other programs for self discovery and fulfillment. Individual and group programs for any age or level of experience. We are available to visitors & clients by advance appointment and it's our vision to serve your wellness goals.

Susquehanna County Career and Technology Center

2374 Elk Lake School Rd.
Springville, Pa. 18844
Telephone: 570-278-9229

Hours: 7:30 am – 3:30 pm Monday - Friday

Administrative Director: Dr. Alice M. Davis

Services: Educational opportunities to high school students and adults to enable them to become life long learners, productive citizens, and responsible members of society.

Susquehanna County Literacy Program

17544 Route 11, Suite 2
New Milford, PA 18834
Telephone: 570-465-2880

Website: www.susqctyliteracy.org

Hours: 8:30 am- 4:00 pm Monday - Friday

Eligibility: Program is free and confidential for those ages 16 and older

Services: Provides life-skills education, promotes life long learning, GED classes, family literacy, parenting, and classroom plus.

Susquehanna County Services for Children and Youth

75 Public Avenue
Montrose, PA 18801
570-278-4600, ext. 6
570-278-3273 (Fax)

Hours: Monday—Friday 8:00 am—4:30 pm

For emergencies on weekends, holidays and hours agency is closed, call 570-278-3841, County Communication Center and ask for On-Call Caseworker to return your call.

Services: Susquehanna County Services for Children and Youth provides social and educational services to children and their families from birth to 18 years.

Youth Advocate Programs, Inc.

Endless Mountain
One Progress Plaza, Suite 5
Towanda, PA 18848
Telephone: (570) 268-5777
1-888-514-1944

www.yapinc.org

Services: Mobile Therapy, Therapeutic Staff Support, Behavioral Specialist, Psychological Evaluations



B/S/S/T Area Agency on Aging

157 Spruce St. Suite 1
Montrose PA 18801
(570) 278-3751
1-800-634-3746

www.aaaseniors.org

Hours: 8:30 am-4:30 pm

Eligibility: Age 60 or older. Program eligibility based on need.

Services: Help with health insurance and prescription plans. Personal Care Assistance, Home Support, Home Delivered Meal Program, Lifeline Units (assistance with costs).

Experience Works

281 Church Street, Suite 1
 Montrose, PA 18801
 (570) 278-4009
 1-800-854-1578

www.experienceworks.org

Hours: 8:00am- 4:00pm Monday – Friday

Eligibility: Contact number listed above

Services: Senior Community Service
 Employment Program

Meals on Wheels

Blue Ridge Senior Center- (570) 879-2896
 Forest City Senior Center (570) 785-3386
 Lanesboro Senior Center (570) 853-3967

Montrose Minute Men

23 Hollister Drive
 P.O. Box 461
 Montrose, PA 18801
 (570) 278-9188

Hours: Emergent Care 24 hrs 7 days a week.

Services: Emergent transportation for people seeking emergency care. Non-Emergent transportation for people having doctor’s appointments.

Nursing /Personal Care Home Help line

(570) 829-1341
 1-888-829-1341

Prescription Drug Assistance

1-888-477-2669
www.pparx.org

Social Security

1-800-772-1213

Susquehanna County Transportation Services

(570) 278-6140
 1-866-278-9332

Hours: 8:00am- 4:00pm Monday – Friday

Eligibility: Contact number listed above

Services: Shared-Ride program available for seniors going to medical appointments, social services, shopping, and banking. Transportation to six Senior Centers throughout Susque-

hanna County. Discount fares programs are available. Call for schedule and payment information. SCT office must be notified no later than 2 p.m. on the previous day to arrange transportation and must be contacted in case of cancellation.

Susquehanna County Housing/ Redevelopment Authority

33 Public Ave.
 Montrose, Pa 18801
 (570) 278-4096

Hours: Monday - Friday 8:30 am - 4:00 pm

Eligibility: Applicants must meet income guidelines.

Services: Housing program for the elderly

TREHAB Community Action Agency

P.O. Box 340
 Montrose, Pa 18801
 (570) 278-5231

1-800-488-9249

www.trehab.org

Hours: 7:30am –4:00pm Monday – Friday

Eligibility: Through Area Office on Aging

Services: Home Services Program—assist with personal care and light housekeeping, shopping and errands.

**American Red Cross**

16 Public Avenue
 Montrose, Pa 18801
 Telephone: 570-278-1427

Website: www.susquehanna.redcross.org

Hours: 9:00-12:00 & 1:00-4:00 Mon.-Friday

Services: Disaster assistance, military family emergency communications, health & safety training, blood services.

Elisha’s Home and Ministries

11 Klimas Rd.
 Montrose, Pa 18801
 Telephone: 570-278-5078

Website: www.elishashome.com

Hours: 10:00 am – 5:00 pm Monday - Friday
Services: Emergency assistance. Call for further information.

Habitat for Humanity of Susquehanna County

P.O. Box 231
Montrose, Pa 18801
Telephone: 570-278-4102
Services: Non-Profit, ecumenical Christian organization which rehabilitates or builds decent, affordable housing, which is then sold to needy partnership families at no profit with no interest.

Salvation Army Service Center

636 1/2 Main St.
Forest City, PA. 18421
Telephone: 570-785-4357
Hours: Monday & Thursday 9:00 am - 12:00 pm
Services: Food bank

Susquehanna County Assistance Office

111 Spruce Street
P.O. Box 128
Montrose, PA 18801
Telephone: 570-278-3891
1-888-753-6328
Hours: 8:00 am – 5:00 pm Monday - Friday
Eligibility: Low Income
Services: Food Stamps, cash assistance, medical assistance, energy assistance.

Susquehanna County Interfaith

45 Public Ave.
Montrose, Pa 18801
Phone: 570-278-1776
Hours: Monday – Friday 9:30 am – 4:00 pm
Saturday 9:30 am– 2:00 pm
Eligibility: Financial guidelines.
Services: Clothing Outreach; Emergency Assistance (rent, utility bills, etc.); Heating Fuel Crisis; Back-to-school shoes and clothes; Christmas Bureau.

TREHAB Community Service Coordinator

TREHAB Community Action Agency
Penn Star Bank, 2nd Floor back elevator entrance.

10 Public Avenue
Montrose, Pa 18801
Telephone: 570-278-3338
1-800-982-4045

Hours: 8:30 am –4:00 pm Monday – Friday
Website: www.trehab.org

Services:

Dollar Energy

Food Banks

Montrose Food Bank- 278-9218

Oakland Food Bank- 853-4342

Homeowners Emergency Mortgage

Assistance Program

Homeownership Program

Housing Services

Penelec Customer Assistance Program

PPL on Track/PPL Operation help

Phone (Honesdale Office): (570) 253-8941

Utility Assistance Program

Weatherization Program

Telephone: (570) 278-5240

Employment Services

AmeriCorps *VISTA

1-800-942-2677
www.americorps.org

Experience Works

281 Church Street, Suite 1
Montrose, Pa 18801
Telephone: 570-278-4009
1-800-854-1578
Hours: 8:00 am- 4:30 pm Monday – Friday
Website: www.experienceworks.org
Services: Job Ready, Putting Experience to Work, Experience Works for Veterans, Senior Community Service Employment

Montrose Area Career Link

281 Church St.
Montrose, Pa 18801
Telephone: 570-278-5250
Website: www.pacareerlink.state.pa.us
Hours: 8:00 am – 4:00 pm Monday - Friday

Eligibility: Free Service, Must be able to legally work in the U.S.

Services: Job assistance. Employer referrals and one-stop access to employment, training, rehabilitation and other support services.

**Office of Vocational Rehabilitation
Wilkes-Barre District Office**

300G Laird Street
Wilkes-Barre, Pa 18702
Telephone: 570-826-2011
1-800-634-2060

Hours: 8:00 am –4:30 pm Monday - Friday

Eligibility: Eligibility is based on medical or physical condition that results in a person's ability to obtain or maintain employment.

Sliding scale fee for some services.

Services: Vocational, Guidance, counseling, physical restoration, training, job placement and other auxiliary services, (maintenance, transportation, book and training materials).

PathStone

P.O. Box 572
Montrose, Pa 18801
Phone: 570-278-7233
Fax: 570-278-7238

Website: www.pathstone.org

Hours: By Appointment

Services: Senior Community Service Employment Program. Employment and training opportunity for unemployed, low income individuals 55 years and older.

TREHAB Community Action Agency

281 Church St.
Montrose, Pa 18801
Telephone: 570-278-3338 ext 5248
1-800-982-4045

Hours: 8:00 am-4:00 pm Monday - Friday

Eligibility: Personal identification, Financial information, family size, required.

Services: Adult and dislocated worker programs, youth program and welfare-to-work programs.

**Unemployment Compensation Service
Center**

1-888-313-7284



Health Care Services

A graphic with a black background. The text 'Health Care Services' is written in white, bold, sans-serif font. To the right of the text is a circular icon with a blue and yellow arrow pointing clockwise.

American Red Cross

16 Public Avenue
Montrose, Pa 18801
(570) 278-1427

www.susquehanna.redcross.org

Hours: 9:00-12:00 & 1:00-4:00 pm

Services: Disaster services, health & safety training, babysitting, CPR and first aid training.

Barnes Kasson Hospital

2872 Turnpike St.
Susquehanna, Pa 18847
1-800-323-2051
(570)-853-3135

www.barnes-kasson.org

Hours and Eligibility: Contact number listed above

Services: AIDS/HIV counseling, testing and education. Hospital services include: laboratory, emergency room, diagnostic imaging, cardiopulmonary, physical/occupational/speech therapy, and immunization services. Orthopedics, orthopedic surgery, dermatology, cardiology, cardiac imaging, general surgery, neurology, urology.

**Discount Prescription Drug
Program (340B)**

NEPA Community Health Care
Phone: 570-853-3577 (Susquehanna) or
570-879-5249 (Hallstead).

Family Health Clinic of Barnes Kasson Hospital (New Milford)

137 Delaware St.
New Milford, Pa 18834
Phone: 570-465-7330

Hours: Monday 9:00 am – 7:30 pm

Tuesday 9:00 am – 4:00 pm

Wednesday 9:00 am – 7:00 pm

Thursday 1:30 pm – 4:00 pm

Friday 9:00 am – 3:00 pm

Services: Flu shot clinics, family planning, cancer screenings, vaccines, primary care and OB/Gyn. services.

Family Health Clinic of Barnes Kasson Hospital (Susquehanna)

2872 Turnpike St.
Susquehanna, Pa 18847
Telephone: 570-853-3114
www.barnes-kasson.org
Hours: 8:00 am – 8:00 pm Monday, Tuesday & Wednesday. 9:00 am – 5:00 pm Thursday & Friday.
Eligibility: Contact number listed above.
Services: Family planning, cancer screening, vaccines for children, flu shot clinics, and public health screenings. Primary care, dermatology, orthopedics, cardiology, neurology, podiatry, psychiatry, general surgery, and urology.

Family Health Clinic of Barnes Kasson Hospital (Susquehanna)

401 Broad St.
Susquehanna, PA. 18847
Telephone: 570-853-3995
Hours:
Eligibility: Contact number listed above.
Services: Primary care and family practice

NEPA Community Health Care

Hallstead
25066 State Route 11
Hallstead, PA. 18822
Phone: 570-879-5249
Fax: 570-879-2418
Website: nepachc.org
Hours: Monday 8:00 am. - 5:00 pm
Tuesday 9:00 am – 8:00 pm
Wednesday 8:00 am - 8:00 pm
Thursday 8:00 am - 5:00 pm
Friday 9:00 am - 5:00 pm
Services: Family practice, family planning, cancer screening, immunization services, discount prescription drug program, 50+ program & Healthy Women, EPSDT, public health screenings, laboratory blood draws, walk in clinic, flu shot clinics, sliding fee scale available.

NEPA Community Health Care

Susquehanna
155 Erie Blvd.
Susquehanna, PA. 18847

Phone: 570-853-3577
Fax: 570-853-3587
Website: nepachc.org
Hours: Monday 9:00 am - 5:00 pm
Tuesday 8:00 - 5:00pm, Wednesday 8:00 am - 8:00 pm, Thursday 8:00 am - 5:00 pm, Friday 9:00 am - 5:00 pm
Services: Family planning, cancer screening, primary care, flu shot clinics, public health screenings, diabetic shoes, discount prescription drug program (340B), EPSDT, walk in clinic, laboratory blood draws, immunization services, 50+ program & Healthy Women, family practice, sliding fee scale available, WIC.

Chip Health Insurance

1-800-986-KIDS

Endless Mountain Health System

3 Grow Avenue
Montrose, Pa 18801
(570) 278-3801
Hours: 7:30 am-5:00 pm, 24 hours 7 days a week Emergency department
Services: EMHS is a local health delivery system with a full service clinic, emergency room, and hospital system dedicated to excellence. Services include community education, diabetes education, dietary consults, emergency room, health screening, lab testing, child vaccines , and physical therapy.

Hospice Agencies

AseraCare Hospice: 1-800-870-0085
Hospice Saint John: 1-800-622-3315
Hospice of the Sacred Heart: 570-706-2400 or 800-657-6405
Heartland Hospice: 570-654-0220
Memorial Hospital-In Home Care/Hospice: 1-800-757-1764
Southern Care Hospice: 1-866-687-5559
Traditional Home Health and Hospice: 570-207-9286

PA Dept. of Health—Susquehanna County State Health Center

157 Spruce Street, Suite 2
Montrose, Pa 18801

Telephone: 570-278-3889
Hours: 8:30 am – 4:30 pm Monday - Friday
Services: Immunization clinic, HIV testing and counseling, infectious disease investigation, lead poisoning assessment, childhood injury prevention, community education and SIDS home visits and follow-up.

Susquehanna County Assistance Office
111 Spruce Street
P.O. Box 128
Montrose, Pa 18801
Telephone: 1-888-753-3891
(570) 278-3891
Hours: 8:00 am-5:00 pm, Monday-Friday
Eligibility: Low Income
Services: Medical Assistance.

NHS Human Services
17079 State Route 706, Suite 123
Montrose, Pa 18801
Phone: (570) 278-3393
Website: www.nhsonline.org
Services: Behavioral health care services.

WIC
Montrose Office:
69 Lake Avenue, Suite 1
Montrose, PA. 18801
Phone: 570-278-5064
Fax: 570-278-1130
Hours: Tuesday - 8:00 a.m.– 5:00 p.m.
Friday - 8:00 a.m.- 4:00 p.m.
Susquehanna Office:
155 Erie Blvd.
Susquehanna, PA. 18847
Phone: 570-853-3300
Fax: 570-853-3587
Hours: Monday - 8:00 a.m. - 4:00 p.m.
Thursday - 8:00 a.m. - 6:00 p.m.
Services: A federally-funded nutrition program for women, infants and children designed to encourage a lifetime of healthy choices. Services provided free of charge include quality nutrition education, breastfeeding education, basic health screenings. WIC provides vouchers for healthy food that can be redeemed at participating grocery stores.



Women's Resource Center
P.O. Box 202
Montrose, Pa 18801
Telephone: 1-800-257-5765
(570) 278-1800
www.wrcnepa.org
Hours: 8:30 am-4:00 pm Monday-Friday
24 hours 7 days a week Hotline
Eligibility: All services free and confidential.
Services: Sexual assault, Abuse Program, Family Violence Program, Individual Counseling.

Housing



Susquehanna County Housing/ Redevelopment Authority
33 Public Ave.
Montrose, Pa 18801
(570) 278-4096
Hours: Monday - Friday 8:30 am - 4:00 pm
Eligibility: Applicants must meet income guidelines.
Services: Provides public housing assistance through Section 8 Housing or the Housing Choice Voucher Program (private subsidized apartments). Also offers program to assist low-income families to move from renting to owning a home. Housing programs also available for the elderly

TREHAB Community Action Agency
P.O. Box 340
Montrose, Pa 18801
(570) 278-5240
1-800-982-4045, ext. 240
www.trehab.org
Services: Weatherization Program

USDA Rural Development
1 Hollow Crest Complex
Tunkhannock, Pa 18657
Telephone: 570-836-5111
Website: www.rurdev.usda.gov/pa
Hours: 8:00 am – 4:30 pm Monday - Friday
Services: Provides low interest housing loans, housing repair loans or grants, community facilities loans, water and sewer loans, business loans, and grants and cooperative development assistance.

Mental Health



Advocacy Alliance

846 Jefferson Ave.
P.O. Box 1368
Scranton, PA. 18501
Phone: 1-877-315-6855
TTY: 1-877-962-5593

Website: www.theadvocacyalliance.org

Services: Community Mental Health Services, Adult Mental Health Advocacy, Child & Family Mental Health Advocacy, Consumer Financial Mgt. Services, Community Mental Retardation Services, Health Care Quality Units, Incident Management.

Community Care Behavioral Health Organization (CCBHO)

72 Glenmaura National Blvd., 2nd Floor
Moosic, PA 18507

Phone: 1-866-668-4696 24-hr., toll free

Services: Community Care is a managed care organization that assists you with behavioral health services (mental health and substance abuse) by answering questions about your health plan and your benefits, and assisting you in finding a treatment provider.

Lackawanna-Susquehanna Behavioral Health/Intellectual Disabilities/Early Intervention Program

The Scranton Electric Building
507 Linden Street, 8th Floor
Scranton, Pa 18503

Phone (570) 346-5741

Fax (570) 963-6435

Website: www.lsbhidei.org

E-Mail: ls@lsbhidei.org

Services: Resource and referral information for available behavioral health/intellectual disabilities/early intervention services in Susquehanna County.

NHS Human Services

17079 State Route 706, Suite 123
Montrose, PA. 18801
Phone: (570) 278-3393

Fax: (570) 278-1716

Website: www.nhsonline.org

Hours: Monday, Tuesday, Wednesday and Friday 8:30 a.m. – 4:30 p.m.

Thursday – 8:30 a.m. – 8:00 p.m.

Eligibility: Susquehanna County Residents

Insurance: Medical Assistance, Medicare, Sliding Free Scale, Private Pay

Services: Outpatient Therapy, Behavioral Health Rehabilitation Services, Case Management, Mental Retardation Services, Partial Hospitalization, Crisis Services, Family Based In-Home Services, Supported Employment, Transitional Work Services, Community Services, Social Rehabilitation Services.

PATH: Pennsylvania Treatment and Healing

P.O. Box 310 Ellsworth Drive
South Montrose, PA 18843

Telephone: 570-278-1523

Hours: 8:30 am – 5:30 pm Monday-Friday;

Summer hours 8:00 am—5:00 pm

Services: After school program, individual and group counseling, life skills, and family counseling. Medical Assistance approved.

Step by Step, Inc.

Cross Valley Commons

744 Kidder Street

Wilkes-Barre, PA 18702-7015

Phone 570-829-3477

Services: Supported Living, Housing Support Services, Community Services, Drop in Center

Voluntary Action Center

538 Spruce Street

Scranton, PA 18503

Phone 570-347-5616

Services: Big Brothers Big Sisters, Community Services

Transportation

Montrose Minute Men

23 Hollister Drive
P.O. Box 461
Montrose, Pa 18801
(570) 278-9188

Hours: Emergent Care 24 hours 7 days a week.

Services: Emergent transportation for people seeking emergency care. Non-Emergent transportation for people having doctor's appointments.

Susquehanna County Transportation Services

(570) 278-6140
1-866-278-9332

Hours: 8:00 am- 4:00 pm Monday – Friday

Eligibility: Contact number listed above

Services: Shared-Ride program available for seniors going to medical appointments, social services, shopping, banking, and transportation to six Senior center throughout Susquehanna County. Discount fare programs are available. Call for schedule and payment information. SCT office must be notified no later than 2 p.m. on the previous day to arrange transportation and must be contacted in case of cancellation.

Other

Community Foundation of Susquehanna & Wyoming Counties

270 Lake Avenue
Montrose, PA 18801
Phone: 570-278-3800

www.community-foundation.org

Hours: 8:00 am - 5:00 pm Monday - Friday

Services: Administer philanthropic endowments for non-profit organizations and educational initiatives.

Parent to Parent of Pennsylvania

601 Park Street
Honesdale, PA. 18431
Phone: 570-251-3208

1-888-727-2706

E-mail: neregion@parenttoparent.org

Website: www.parenttoparent.org

Services: Linking families of children and adults with disabilities or special needs.

Susquehanna County Assistance Office

111 Spruce Street
P.O. Box 128
Montrose, PA 18801
Telephone: 570-278-3891
1-888-753-6328

Hours: 8:00 am – 5:00 pm Monday - Friday

Eligibility: Low Income

Services: Food Stamps, cash assistance, medical assistance, energy assistance.

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Many thanks to the members of the Susquehanna County Integrated Children's Services Planning Leadership Team for their hard work and dedication in improving services for children, youth and families:

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Stephnie Thornton, Program Manager, Susquehanna County CARES

Tina Wydeen, Community Care Behavioral Health



Getting Connected

*A Guide to Human Services
in Susquehanna County*

*A project of the Susquehanna County
Integrated Children's Services
Planning Leadership Team*

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