Getting Connected

Getting Connected

A Guide to Human Services in Susquehanna County

Our Mission

The Integrated Children's Services Planning Team created this resource guide to help connect Susquehanna County residents with the many agencies and services that are available to assist individuals and families. If there is a service or program you know of that is not listed or you have a correction, please contact the Penn State Cooperative Extension in Susquehanna County office at 570-278-1158 or e-mail susquehannaext@psu.edu.

Table of Contents

Abuse……..….4

Drug and Alcohol Services...……..…....4

Educational Services……...…….5

Elderly Services……..….7

Emergency Assistance……8

Employment Services...…. …….……9

Health Care Services…….….10

Housing……...12

Mental Health……13

Transportation……14

Other……..……..14

Abuse

PA Child Abuse Hotline (Child Line)
1-800-932-0313

Susquehanna County Services for Children and Youth
75 Public Avenue
Montrose, PA 18801
570-278-4600, ext. 6
570-278-3273 (Fax)
Hours: Monday—Friday 8:00 am—4:30 pm
For emergencies on weekends, holidays and hours agency is closed, call 570-278-3841, County Communication Center and ask for On-Call Caseworker to return your call.
Services: Susquehanna County Services for Children and Youth provides social services to children and their families from birth to 18 years. The Agency works with families who are experiencing problems related to the safety and well-being of children and/or youth. With families as partners, the agency strives to assist members in effectively resolving difficulties. In the event of suspected child abuse or neglect, the agency determines if an allegation is accurate, then takes steps to protect children when necessary. Placement of children outside their home or community is an option when their safety cannot be assured. It is the agency's intent to support the family remaining intact whenever possible.

Elder Abuse Hotline
1-800-982-4346

Women's Resource Center
P.O. Box 202
Montrose, Pa 18801
Telephone: (570) 278-1800
1-800-257-5765
Website: www.wrcnepa.org
Hours: Office: 8:30 am – 4:30 pm Mon-Fri., Hotline available 24 Hours 7 Days a week
Eligibility: All services free and confidential.
Services: Sexual assault, Abuse Program, Family Violence Program, Individual Counseling.

B/S/S/T Area Agency on Aging
157 Spruce St. Suite 1
Montrose, PA 18801
Telephone: 1-800-982-4346
Website: www.aaaseniors.org
Services: Adult protective services are available 24 hrs. a day 7 days a week to help those PA residents age 60 and older who are at imminent risk of physical or emotional abuse, abandonment, exploitation, or neglect. Those calling to report elder abuse need not give their name to the Area Agency on Aging.

Drug & Alcohol Services

Lackawanna/Susquehanna County Office Drug & Alcohol Programs
281 Church St. 2nd Floor
P.O. Box 347
Montrose, Pa 18801
Telephone: 570-278-1000
Fax: 570-278-2995
Hours: 8:30 am – 4:30 pm Monday-Friday
Services: Drug and alcohol assessment and placement for treatment. Referrals to appropriate programs to match treatment and/or service needs.

PATH: Pennsylvania Treatment and Healing
P.O. Box 310 Ellsworth Drive
South Montrose, PA 18843
Telephone: 570-278-1523
Hours: 8:30 am – 5:30 pm Monday-Friday; Summer hours 8:00 am—5:00 pm
Services: Licensed Drug and Alcohol Counseling and Education and prevention services. Medical Assistance approved.

Trehab Drug and Alcohol Outpatient
281 Church St., 2nd Floor
Montrose, Pa 18801
Phone (570) 278-5221 or 278-5278
1-800-982-4045, ext. 5221
Hours: By appointment, Monday-Thursday 8:00 am-5:30 pm; Friday, office hours and crisis situations only
Eligibility: Adults and Adolescents
Services: Drug and Alcohol Outpatient, Intensive Outpatient, Group Support and Education

Education Services

Action Line for Life
Telephone: 1-800-345-5009

Big Brothers/Big Sisters of Susquehanna County
81 Public Avenue
Montrose, Pa 18801
570-278-4600 ext. 212
Email: directorbbbs@gmail.com
www.nepabbbs.org
Services: Big Brothers/Big Sisters of Susquehanna County is a donor volunteer-focused program of Big Brothers/Big Sisters of America. Our purpose is to recruit and enroll adults, college and high school students interested in forming a supporting, caring relationship with a child that will result in a rich experience for both the child and volunteer donor. Stop by and visit to share your interests and ask how you may Start Something for children.

Susquehanna County CARES
17544 Route 11, Suite 2
New Milford, PA 18834
Telephone: (570) 465-5040
e-mail: stcares@epix.net
Services: Provides resources, information and programming regarding all areas of quality early education. Offers assistance on a variety of issues including parenting, choosing quality child care, or preparing a child for a successful transition into school.

CareNet Pregnancy Center
2 Public Avenue 2nd floor
P.O. Box 13
Montrose, PA 18801
Telephone: 570-278-0194
1-866-879-8889
1800-395-HELP—24 hr. Helpline
Website: www.carenetofnepa.org
Hours: 10:00 am – 2:00 pm Tuesday & Wednesday and by Appointment
Services: Abortion Information*, Material Aid, and Adoption Support, After Abortion Support, Parenting Classes, Parenting Support, STD/STI Information, and Mentoring
*Does not perform or refer for abortion services

Great Bend/Hallstead Health Center
25066 State Route 11
Hallstead, PA 18822
Telephone: 570-879-5249
Hours: 8:00 am – 5:00 pm Monday
9:00 am – 8:00 pm Tuesday
8:00 am – 8:00 Wednesday
8:00 am – 5:00 pm Thursday and Friday
9:00 am – 12:00 pm Sat. walk-in/Susq. Ofc.
Services: Family practice, family planning, cancer screening, vaccines for children, WIC program, flu shot clinics and public health screenings.

Lactation Consultant
Cindy Page, RN, IBCLC, RLC
Telephone: (570) 756-2782
Services: Breastfeeding Resource

Montrose Area Adult School
80 High School Road
Montrose PA. 18801
Phone: 278-3452 or 278-2006
E-mail: info@adultschool.org
Website: www.montroseadultschool.org
Hours: Monday 7:00-9:00 pm, Tuesday 9:00 am -7:00 pm., Thursday 8:00 am-7:00pm., Saturday

8:30 am-4:30pm.
Eligibility: Open
Services: Informal, adult education, classes on a variety of topics. Schedule and offerings located on the web page.

Family Health Clinic of Barnes Kasson Hospital (New Milford)
137 Delaware Street
New Milford, Pa 18834
Telephone: 570-465-7330
Hours: Monday - 9:00 am – 7:30 pm
Tuesday - 9:00 am – 4:00 pm
Wednesday - 9:00 am - 7:00 pm
Thursday - 1:30 pm - 4:00 pm
Friday - 9:00 am - 3:00 pm
Services: Family Planning, Cancer screening, vaccines for children, flu shot clinics and public health screenings.

Northeastern Educational Intermediate Unit 19
1200 Line Street
Archbald, PA. 18403
Phone: 570-876-9200
1-800-228-1750
Website: iu19.org
Services: The NEIU facilitates collaboration among local school districts, provides support, educational and administrative services, and functions as the liaison between the Pennsylvania Department of Education and local school districts.

Nurse-Family Partnership
315 Colfax Avenue, 3rd Floor
Scranton, PA 18510
Telephone: 570-961-5550
Local contact: 570-687-1662 Cindy Page RN
Eligibility: Women having their first baby
Services: A specially trained nurse will visit you in your home throughout pregnancy and continue to visit until your baby is 2 yrs old. Evidence-based parenting program.

PA Dept. of Health—Susquehanna County State Health Center
157 Spruce Street, Suite 2
Montrose, Pa 18801
Telephone: 570-278-3889
Hours: 8:30 am – 4:30 pm Monday - Friday
Services: Immunization clinic, HIV testing and counseling, infectious disease investigation, lead poisoning assessment, childhood injury prevention, community education and SIDS home visits and follow-up.

Pa Healthy Baby Helpline
1-800-986-BABY(2229)

Pa Healthy Kids Helpline
1-800-986-KIDS(5437)

Penn State Cooperative Extension in Susquehanna County
81 Public Avenue
Montrose, Pa 18801
Telephone: 570-278-1158
Hours: 8:00 am – 4:30 pm Monday - Friday
Services: Non-formal educational programs regarding parenting, child and youth development, family resiliency, and day care provider training.

Scranton Lackawanna Human Development Agency, Inc. - Head Start
321 Spruce Street 1st floor
Scranton, PA 18503
Phone: 570-963-6633 or 1-800-717-4224
Website: SLHDA.org (provides a link to our Head Start program)
Locations/Hours/Address (if different from above):
Elk Lake Head Start
P.O. Box 100 School House Rd.
Dimock, PA. 18816
Phone: 570-278-3953
New Milford Head Start
304 Church St.
New Milford, PA. 18834
Phone: 570-465-7570
Services Provided: Head Start provides comprehensive pre-kindergarten services, free of charge, to income eligible families and children ages 3-5 years. Head Start centers are located in Susquehanna county, along with Lackawanna, Pike and Wayne counties. We partner with school districts, including Blue Ridge, Forest City Regional and

Susquehanna Community, to supplement their K4 programs for Head Start eligible families. Our program also offers Early Head Start which includes prenatal and infant/toddler services and a Full Day Full Year program for working families requiring full day child care services who meet the income eligibility requirements.

Self Discovery Wellness Arts Center, Inc.
200 Lake Avenue
Montrose, PA. 18801
Phone: 570-278-9256
E-Mail: wellness@epix.net
Website: www.wellnessarts.com
Hours: By appointment
Services: Provides wellness education for the whole person: physically, mentally, emotionally and spiritually. Services offered include yoga classes, vegetarian nutrition for health and weight management, energy awareness & healing, emotional stress relief, life coaching, mediation instruction, spiritual study groups, labyrinth walks and other programs for self discovery and fulfillment. Individual and group programs for any age or level of experience. We are available to visitors & clients by advance appointment and it's our vision to serve your wellness goals.

Susquehanna County Career and Technology Center
2374 Elk Lake School Rd.
Springville, Pa. 18844
Telephone: 570-278-9229
Hours: 7:30 am – 3:30 pm Monday - Friday
Administrative Director: Dr. Alice M. Davis
Services: Educational opportunities to high school students and adults to enable them to become life long learners, productive citizens, and responsible members of society.

Susquehanna County Literacy Program
17544 Route 11, Suite 2
New Milford, PA 18834
Telephone: 570-465-2880
Website**:** www.susqctyliteracy.org
Hours: 8:30 am- 4:00 pm Monday - Friday
Eligibility: Program is free and confidential for those ages 16 and older
Services: Provides life-skills education, promotes life long learning, GED classes, family literacy, parenting, and classroom plus.

Susquehanna County Services for Children and Youth
75 Public Avenue
Montrose, PA 18801
570-278-4600, ext. 6
570-278-3273 (Fax)
Hours: Monday—Friday 8:00 am—4:30 pm
For emergencies on weekends, holidays and hours agency is closed, call 570-278-3841, County Communication Center and ask for On-Call Caseworker to return your call.
Services: Susquehanna County Services for Children and Youth provides social and educational services to children and their families from birth to 18 years.

Youth Advocate Programs, Inc.
Endless Mountain
One Progress Plaza, Suite 5
Towanda, PA 18848
Telephone: (570) 268-5777
1-888-514-1944
www.yapinc.org
Services: Mobile Therapy, Therapeutic Staff Support, Behavioral Specialist, Psychological Evaluations

Elderly Services

B/S/S/T Area Agency on Aging
157 Spruce St. Suite 1
Montrose PA 18801
(570) 278-3751
1-800-634-3746
www.aaaseniors.org
Hours: 8:30 am-4:30 pm
Eligibility: Age 60 or older. Program eligibility based on need.
Services: Help with health insurance and prescription plans. Personal Care Assistance, Home Support, Home Delivered Meal Program, Lifeline Units (assistance with costs).

Experience Works
281 Church Street, Suite 1
Montrose, PA 18801
(570) 278-4009
1-800-854-1578
www.experienceworks.org
Hours: 8:00am- 4:00pm Monday – Friday
Eligibility: Contact number listed above
Services: Senior Community Service Employment Program

Meals on Wheels
Blue Ridge Senior Center- (570) 879-2896
Forest City Senior Center (570) 785-3386
Lanesboro Senior Center (570) 853-3967

Montrose Minute Men
23 Hollister Drive
P.O. Box 461
Montrose, PA 18801
(570) 278-9188
Hours: Emergent Care 24 hrs 7 days a week.
Services: Emergent transportation for people seeking emergency care. Non-Emergent transportation for people having doctor's appointments.

Nursing /Personal Care Home Help line
(570) 829-1341
1-888-829-1341

Prescription Drug Assistance
1-888-477-2669
www.pparx.org

Social Security
1-800-772-1213

Susquehanna County Transportation Services
(570) 278-6140
1-866-278-9332
Hours:8:00am- 4:00pm Monday – Friday
Eligibility: Contact number listed above
Services: Shared-Ride program available for seniors going to medical appointments, social services, shopping, and banking. Transportation to six Senior Centers throughout Susquehanna County. Discount fares programs are available. Call for schedule and payment information. SCT office must be notified no later than 2 p.m. on the previous day to arrange transportation and must be contacted in case of cancellation.

Susquehanna County Housing/ Redevelopment Authority
33 Public Ave.
Montrose, Pa 18801
(570) 278-4096
Hours: Monday - Friday 8:30 am - 4:00 pm
Eligibility: Applicants must meet income guidelines.
Services: Housing program for the elderly

TREHAB Community Action Agency
P.O. Box 340
Montrose, Pa 18801
(570) 278-5231
1-800-488-9249
www.trehab.org
Hours: 7:30am –4:00pm Monday – Friday
Eligibility: Through Area Office on Aging
Services: Home Services Program—assist with personal care and light housekeeping, shopping and errands.

Emergency Assistance

American Red Cross
16 Public Avenue
Montrose, Pa 18801
Telephone: 570-278-1427
Website: www.susquehanna.redcross.org
Hours: 9:00-12:00 & 1:00-4:00 Mon.-Friday
Services: Disaster assistance, military family emergency communications, health & safety training, blood services.

Elisha's Home and Ministries
11 Klimas Rd.
Montrose, Pa 18801
Telephone: 570-278-5078
Website: www.elishashome.com

Hours: 10:00 am – 5:00 pm Monday - Friday
Services: Emergency assistance. Call for further information.

Habitat for Humanity of Susquehanna County
P.O. Box 231
Montrose, Pa 18801
Telephone: 570-278-4102
Services: Non-Profit, ecumenical Christian organization which rehabilitates or builds decent, affordable housing, which is then sold to needy partnership families at no profit with no interest.

Salvation Army Service Center
636 1/2 Main St.
Forest City, PA. 18421
Telephone: 570-785-4357
Hours: Monday & Thursday 9:00 am - 12:00 pm
Services: Food bank

Susquehanna County Assistance Office
111 Spruce Street
P.O. Box 128
Montrose, PA 18801
Telephone: 570-278-3891
1-888-753-6328
Hours: 8:00 am – 5:00 pm Monday - Friday
Eligibility: Low Income
Services: Food Stamps, cash assistance, medical assistance, energy assistance.

Susquehanna County Interfaith
45 Public Ave.
Montrose, Pa 18801
Phone: 570-278-1776
Hours: Monday – Friday 9:30 am – 4:00 pm
Saturday 9:30 am– 2:00 pm
Eligibility: Financial guidelines.
Services: Clothing Outreach; Emergency Assistance (rent, utility bills, etc.); Heating Fuel Crisis; Back-to-school shoes and clothes; Christmas Bureau.

TREHAB Community Service Coordinator
TREHAB Community Action Agency
Penn Star Bank, 2nd Floor back elevator entrance.
10 Public Avenue
Montrose, Pa 18801
Telephone: 570-278-3338
1-800-982-4045
Hours: 8:30 am –4:00 pm Monday – Friday
Website: www.trehab.org
Services:
Dollar Energy
Food Banks
Montrose Food Bank- 278-9218
Oakland Food Bank- 853-4342
Homeowners Emergency Mortgage Assistance Program
Homeownership Program
Housing Services
Penelec Customer Assistance Program
PPL on Track/PPL Operation help
Phone (Honesdale Office): (570) 253-8941
Utility Assistance Program
Weatherization Program
Telephone: (570) 278-5240

Employment Services

AmeriCorps *VISTA
1-800-942-2677
www.americorps.org

Experience Works
281 Church Street, Suite 1
Montrose, Pa 18801
Telephone: 570-278-4009
1-800-854-1578
Hours: 8:00 am- 4:30 pm Monday – Friday
Website: www.experienceworks.org
Services: Job Ready, Putting Experience to Work, Experience Works for Veterans, Senior Community Service Employment

Montrose Area Career Link
281 Church St.
Montrose, Pa 18801
Telephone: 570-278-5250
Website: www.pacareerlink.state.pa.us
Hours: 8:00 am – 4:00 pm Monday - Friday

Eligibility: Free Service, Must be able to legally work in the U.S.
Services: Job assistance. Employer referrals and one-stop access to employment, training, rehabilitation and other support services.

Office of Vocational Rehabilitation Wilkes-Barre District Office
300G Laird Street
Wilkes-Barre, Pa 18702
Telephone: 570-826-2011
1-800-634-2060
Hours: 8:00 am –4:30 pm Monday - Friday
Eligibility: Eligibility is based on medical or physical condition that results in a person's ability to obtain or maintain employment. Sliding scale fee for some services.
Services: Vocational, Guidance, counseling, physical restoration, training, job placement and other auxiliary services, (maintenance, transportation, book and training materials).

PathStone
P.O. Box 572
Montrose, Pa 18801
Phone: 570-278-7233
Fax: 570-278-7238
Website: www.pathstone.org
Hours: By Appointment
Services: Senior Community Service Employment Program. Employment and training opportunity for unemployed, low income individuals 55 years and older.

TREHAB Community Action Agency
281 Church St.
Montrose, Pa 18801
Telephone: 570-278-3338 ext 5248
1-800-982-4045
Hours: 8:00 am-4:00 pm Monday - Friday
Eligibility: Personal identification, Financial information, family size, required.
Services: Adult and dislocated worker programs, youth program and welfare-to-work programs.

Unemployment Compensation Service Center
1-888-313-7284

Health Care Services

American Red Cross
16 Public Avenue
Montrose, Pa 18801
(570) 278-1427
www.susquehanna.redcross.org
Hours: 9:00-12:00 & 1:00-4:00 pm
Services: Disaster services, health & safety training, babysitting, CPR and first aid training.

Barnes Kasson Hospital
2872 Turnpike St.
Susquehanna, Pa 18847
1-800-323-2051
(570)-853-3135
www.barnes-kasson.org
Hours and Eligibility: Contact number listed above
Services: AIDS/HIV counseling, testing and education. Hospital services include: laboratory, emergency room, diagnostic imaging, cardiopulmonary, physical/occupational/speech therapy, and immunization services. Orthopedics, orthopedic surgery, dermatology, cardiology, cardiac imaging, general surgery, neurology, urology.

Discount Prescription Drug Program (340B)
NEPA Community Health Care
Phone: 570-853-3577 (Susquehanna) or 570-879-5249 (Hallstead).

Family Health Clinic of Barnes Kasson Hospital (New Milford)
137 Delaware St.
New Milford, Pa 18834
Phone: 570-465-7330
Hours: Monday 9:00 am – 7:30 pm
Tuesday 9:00 am – 4:00 pm
Wednesday 9:00 am – 7:00 pm
Thursday 1:30 pm – 4:00 pm
Friday 9:00 am – 3:00 pm
Services: Flu shot clinics, family planning, cancer screenings, vaccines, primary care and OB/Gyn. services.

Family Health Clinic of Barnes Kasson Hospital (Susquehanna)
2872 Turnpike St.
Susquehanna, Pa 18847
Telephone: 570)-853-3114
www.barnes-kasson.org
Hours: 8:00 am – 8:00 pm Monday, Tuesday & Wednesday. 9:00 am – 5:00 pm Thursday & Friday.
Eligibility: Contact number listed above.
Services: Family planning, cancer screening, vaccines for children, flu shot clinics, and public health screenings. Primary care, dermatology, orthopedics, cardiology, neurology, podiatry, psychiatry, general surgery, and urology.

Family Health Clinic of Barnes Kasson Hospital (Susquehanna)
401 Broad St.
Susquehanna, PA. 18847
Telephone: 570-853-3995
Hours:
Eligibility: Contact number listed above.
Services: Primary care and family practice

NEPA Community Health Care
Hallstead
25066 State Route 11
Hallstead, PA. 18822
Phone: 570-879-5249
Fax: 570-879-2418
Website: nepachc.org
Hours: Monday 8:00 am. - 5:00 pm
Tuesday 9:00 am – 8:00 pm
Wednesday 8:00 am - 8:00 pm
Thursday 8:00 am - 5:00 pm
Friday 9:00 am - 5:00 pm
Services: Family practice, family planning, cancer screening, immunization services, discount prescription drug program, 50+ program & Healthy Women, EPSDT, public health screenings, laboratory blood draws, walk in clinic, flu shot clinics, sliding fee scale available.

NEPA Community Health Care
Susquehanna
155 Erie Blvd.
Susquehanna, PA. 18847
Phone: 570-853-3577
Fax: 570-853-3587
Website: nepachc.org
Hours: Monday 9:00 am - 5:00 pm
Tuesday 8:00 - 5:00pm, Wednesday 8:00 am - 8:00 pm, Thursday 8:00 am - 5:00 pm, Friday 9:00 am - 5:00 pm
Services: Family planning, cancer screening, primary care, flu shot clinics, public health screenings, diabetic shoes, discount prescription drug program (340B), EPSDT, walk in clinic, laboratory blood draws, immunization services, 50+ program & Healthy Women, family practice, sliding fee scale available, WIC.

Chip Health Insurance
1-800-986-KIDS

Endless Mountain Health System
3 Grow Avenue
Montrose, Pa 18801
(570) 278-3801
Hours: 7:30 am-5:00 pm, 24 hours 7 days a week Emergency department
Services: EMHS is a local health delivery system with a full service clinic, emergency room, and hospital system dedicated to excellence. Services include community education, diabetes education, dietary consults, emergency room, health screening, lab testing, child vaccines , and physical therapy.

Hospice Agencies
AseraCare Hospice: 1-800-870-0085
Hospice Saint John: 1-800-622-3315
Hospice of the Sacred Heart: 570-706-2400 or 800-657-6405
Heartland Hospice: 570-654-0220
Memorial Hospital-In Home Care/Hospice: 1-800-757-1764
Southern Care Hospice: 1-866-687-5559
Traditional Home Health and Hospice: 570-207-9286

PA Dept. of Health—Susquehanna County State Health Center
157 Spruce Street, Suite 2
Montrose, Pa 18801

Telephone: 570-278-3889
Hours: 8:30 am – 4:30 pm Monday - Friday
Services: Immunization clinic, HIV testing and counseling, infectious disease investigation, lead poisoning assessment, childhood injury prevention, community education and SIDS home visits and follow-up.

Susquehanna County Assistance Office
111 Spruce Street
P.O. Box 128
Montrose, Pa 18801
Telephone: 1-888-753-3891
(570) 278-3891
Hours: 8:00 am-5:00 pm, Monday-Friday
Eligibility: Low Income
Services: Medical Assistance.

NHS Human Services
17079 State Route 706, Suite 123
Montrose, Pa 18801
Phone: (570) 278-3393
Website: www.nhsonline.org
Services: Behavioral health care services.

WIC
Montrose Office:
69 Lake Avenue, Suite 1
Montrose, PA. 18801
Phone: 570-278-5064
Fax: 570-278-1130
Hours: Tuesday - 8:00 a.m.– 5:00 p.m.
Friday - 8:00 a.m.- 4:00 p.m.
Susquehanna Office:
155 Erie Blvd.
Susquehanna, PA. 18847
Phone: 570-853-3300
Fax: 570-853-3587
Hours: Monday - 8:00 a.m. - 4:00 p.m.
Thursday - 8:00 a.m. - 6:00 p.m.
Services: A federally-funded nutrition program for women, infants and children designed to encourage a lifetime of healthy choices. Services provided free of charge include quality nutrition education, breast-feeding education, basic health screenings. WIC provides vouchers for healthy food that can be redeemed at participating grocery stores.

Women's Resource Center
P.O. Box 202
Montrose, Pa 18801
Telephone: 1-800-257-5765
(570) 278-1800
www.wrcnepa.org
Hours: 8:30 am-4:00 pm Monday-Friday
24 hours 7 days a week Hotline
Eligibility: All services free and confidential.
Services: Sexual assault, Abuse Program, Family Violence Program, Individual Counseling.

Housing

Susquehanna County Housing/ Redevelopment Authority
33 Public Ave.
Montrose, Pa 18801
(570) 278-4096
Hours: Monday - Friday 8:30 am - 4:00 pm
Eligibility: Applicants must meet income guidelines.
Services: Provides public housing assistance through Section 8 Housing or the Housing Choice Voucher Program (private subsidized apartments). Also offers program to assist low-income families to move from renting to owning a home. Housing programs also available for the elderly

TREHAB Community Action Agency
P.O. Box 340
Montrose, Pa 18801
(570) 278-5240
1-800-982-4045, ext. 240
www.trehab.org
Services: Weatherization Program

USDA Rural Development
1 Hollow Crest Complex
Tunkhannock, Pa 18657
Telephone: 570-836-5111
Website: www.rurdev.usda.gov/pa
Hours: 8:00 am – 4:30 pm Monday - Friday
Services: Provides low interest housing loans, housing repair loans or grants, community facilities loans, water and sewer loans, business loans, and grants and cooperative development assistance.

Mental Health

Advocacy Alliance
846 Jefferson Ave.
P.O. Box 1368
Scranton, PA. 18501
Phone: 1-877-315-6855
TTY: 1-877-962-5593
Website: www.theadvocacyalliance.org
Services: Community Mental Health Services, Adult Mental Health Advocacy, Child & Family Mental Health Advocacy, Consumer Financial Mgt. Services, Community Mental Retardation Services, Health Care Quality Units, Incident Management.

Community Care Behavioral Health Organization (CCBHO)
72 Glenmaura National Blvd., 2nd Floor
Moosic, PA 18507
Phone: 1-866-668-4696 24-hr., toll free
Services: Community Care is a managed care organization that assists you with behavioral health services (mental health and substance abuse) by answering questions about your health plan and your benefits, and assisting you in finding a treatment provider.

Lackawanna-Susquehanna Behavioral Health/Intellectual Disabilities/Early Intervention Program
The Scranton Electric Building
507 Linden Street, 8th Floor
Scranton, Pa 18503
Phone (570) 346-5741
Fax (570) 963-6435
Website: www.lsbhidei.org
E-Mail: ls@lsbhidei.org
Services: Resource and referral information for available behavioral health/intellectual disabilities/early intervention services in Susquehanna County.

NHS Human Services
17079 State Route 706, Suite 123
Montrose, PA. 18801
Phone: (570) 278-3393
Fax: (570) 278-1716
Website: www.nhsonline.org
Hours: Monday, Tuesday, Wednesday and Friday 8:30 a.m. – 4:30 p.m.
Thursday – 8:30 a.m. – 8:00 p.m.
Eligibility: Susquehanna County Residents
Insurance: Medical Assistance, Medicare, Sliding Free Scale, Private Pay
Services: Outpatient Therapy, Behavioral Health Rehabilitation Services, Case Management, Mental Retardation Services, Partial Hospitalization, Crisis Services, Family Based In-Home Services, Supported Employment, Transitional Work Services, Community Services, Social Rehabilitation Services.

PATH: Pennsylvania Treatment and Healing
P.O. Box 310 Ellsworth Drive
South Montrose, PA 18843
Telephone: 570-278-1523
Hours: 8:30 am – 5:30 pm Monday-Friday; Summer hours 8:00 am—5:00 pm
Services: After school program, individual and group counseling, life skills, and family counseling. Medical Assistance approved.

Step by Step, Inc.
Cross Valley Commons
744 Kidder Street
Wilkes-Barre, PA 18702-7015
Phone 570-829-3477
Services: Supported Living, Housing Support Services, Community Services, Drop in Center

Voluntary Action Center
538 Spruce Street
Scranton, PA 18503
Phone 570-347-5616
Services: Big Brothers Big Sisters, Community Services

Transportation

Montrose Minute Men
23 Hollister Drive
P.O. Box 461
Montrose, Pa 18801
(570) 278-9188
Hours: Emergent Care 24 hours 7 days a week.
Services: Emergent transportation for people seeking emergency care. Non-Emergent transportation for people having doctor's appointments.

Susquehanna County Transportation Services
(570) 278-6140
1-866-278-9332
Hours: 8:00 am- 4:00 pm Monday – Friday
Eligibility: Contact number listed above
Services: Shared-Ride program available for seniors going to medical appointments, social services, shopping, banking, and transportation to six Senior center throughout Susquehanna County. Discount fare programs are available. Call for schedule and payment information. SCT office must be notified no later than 2 p.m. on the previous day to arrange transportation and must be contacted in case of cancellation.

Other

Community Foundation of Susquehanna & Wyoming Counties
270 Lake Avenue
Montrose, PA 18801
Phone: 570-278-3800
www.community-foundation.org
Hours: 8:00 am - 5:00 pm Monday - Friday
Services: Administer philanthropic endowments for non-profit organizations and educational initiatives.

Parent to Parent of Pennsylvania
601 Park Street
Honesdale, PA. 18431
Phone: 570-251-3208
1-888-727-2706
E-mail: neregion@parenttoparent.org
Website: www.parenttoparent.org
Services: Linking families of children and adults with disabilities or special needs.

Susquehanna County Assistance Office
111 Spruce Street
P.O. Box 128
Montrose, PA 18801
Telephone: 570-278-3891
1-888-753-6328
Hours: 8:00 am – 5:00 pm Monday - Friday
Eligibility: Low Income
Services: Food Stamps, cash assistance, medical assistance, energy assistance.

This publication is available in alternative media on request.
Where no trade name appears, no discrimination is intended and no endorsement by Penn State Cooperative Extension is implied.
The Pennsylvania State University is committed to the policy that all persons shall have equal access to programs, facilities, admission, and employment without regard to personal characteristics not related to ability, performance, or qualifications as determined by University policy or by state or federal authorities. It is the policy of the University to maintain an academic and work environment free of discrimination, including harassment. The Pennsylvania State University prohibits discrimination and harassment against any person because of age, ancestry, color, disability or handicap, national origin, race, religious creed, sex, sexual orientation, or veteran status. Discrimination or harassment against faculty, staff, or students will not be tolerated at The Pennsylvania State University. Direct all inquiries regarding the nondiscrimination policy to the Affirmative Action Director, The Pennsylvania State University, 328 Boucke Building, University Park, PA 16802-2801, Tel 814-865-4700/V, 814-863-1150/TTY.

Many thanks to the members of the Susquehanna County Integrated Children's Services Planning Leadership Team for their hard work and dedication in improving services for children, youth and families:

Susan W. Adamec, Director, Susquehanna County Services for Children and Youth

Stephen Arnone, Administrator, L-S Behavioral Health/Intellectual Disabilities/Early Intervention Program

Cindy Beeman, Director, Big Brothers Big Sisters

Jan Cohen, Family Resiliency Educator, Penn State Cooperative Extension in Susquehanna County

Traci Decker, Drug and Alcohol Clinical Supervisor, TREHAB Drug and Alcohol Services

Meghan Degilio, Head Start Coordinator, Scranton Lackawanna Human Development Agency

Kelly Diaz, Independent Living Trainer, TREHAB—Independent Living

Walter Gieski, Program Manager, PA Treatment and Healing (PATH)

Michelle Graziano, Casework Supervisor, Susquehanna County Services for Children and Youth

Jackie Halesky, Case Manager, Susquehanna County Drug and Alcohol Assessment

John Lester, Probation Officer, Susquehanna County Juvenile Probation

Judy Ochse, Foster Parent and School Nurse, Montrose Area School District

Carol Page, Casework Supervisor, Susquehanna County Assistance Office

Margot Parsons, Emotional Support Teacher, Blue Ridge School District

Thomas Sheeran, Director, NHS Northeastern PA

Douglas Sivers, Susquehanna County Literacy Program

Kathy Stocki, Advocacy Alliance

Jenna Stoddard, School Psychologist, Blue Ridge School District

Stephnie Thornton, Program Manager, Susquehanna County CARES

Tina Wydeen, Community Care Behavioral Health

Getting Connected

A Guide to Human Services in Susquehanna County

A project of the Susquehanna County Integrated Children's Services Planning Leadership Team

PENNSTATE

College of Agricultural Sciences
Cooperative Extension

Penn State Cooperative Extension in Susquehanna County
81 Public Avenue
Montrose, Pa 18801
570.278.1158
website: http://susquehanna.extension.psu.edu/
email: susquehannaext@psu.edu